

## OFFICE OF THE MUNICIPAL AGRICULTURE

CITIZEN CHARTER 2023

EXTENSION SUPPORT, E	DUCATION AND TRAINING	SERVICES (E	SETS)		
The Office of the Municipal Support, Education and Tra	Agriculture (OMA) shall prov aining.	vide services to	its clientele through	the Extension	
Office or Division:	Office of the Municipal Ag	griculture (OMA	<b>()</b>		
Classification:	Technical				
Type of Transaction:	G2C-Government to Client				
Who may vail:	All Farmers, Fisherfolk, Women, and Youth of Albuera				
CHECKLIST OF	F REQUIREMENTS WHERE TO SECURE				
N	None		N.A.		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Seek technical	1. Entertain and log	None	1 minute	All AEW	
assistance/advice	2. Provide technical assistance/advice pertaining to agri-fishery production to walk-in farmers/fisherfolk/private individuals.		as needed		
Attend Meeting/Technical	1. Provide notice of schedule	None	1 day	All AEW	
Briefing/FGD/Seminar/Tr	2. Entertain and log		1 minute		
aining	3. Conduct Meeting/Technical Briefing/FGD/Seminar/Trai ning		as needed		
	4. Provide seminar/training certificate if needed		as needed	AEW incharge	
Request for Farm/Field	1. Entertain and log	None	1 minute	All AEW	
visit and pest surveillance	2. Proceed to the farm/field and provide technical advises		as needed		
Request for IEC materials	<ol> <li>Entertain and log</li> <li>Provide the requested</li> <li>IEC materials</li> </ol>	None	1 minute 5-10 minutes	All OMA Personnel	
	TOTAL	None	Total processing time depends on the type of ESETS		



**PRODUCTION SUPPORT SERVICES** The Office of the Municipal Agriculture (OMA) shall provide services to its clientele through provision of production inputs.

production inputs. Office or Division:	Office of the Municipal Ar	nriculture (OM/	<u></u>		
Classification:	Office of the Municipal Agriculture (OMA) Non-technical				
Type of Transaction:	G2C-Government to Client				
Who may vail:	All Farmers and Fisherfolk of Albuera				
CHECKLIST OF	REQUIREMENTS		WHERE TO SECU	URE	
1. RSBSA/NFRS registered		OMA			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Avail of seeds/plantlets/ fertilizers	1. Provide notice for schedule of release	None	1-2 days	AEW on Rice/Corn/HVC/	
	2. Entertain and log		1 minute	OA	
	3. Releasing of the seeds/plantlets/ fertilizers		as needed		
Avail of animal dispersal	1. Entertain and log	None	3 days	AEW-Livestock&	
	2. If the consolidated number of request is significant enough, then it is the right time to prepare project proposal	•	as needed	Poultry	
	3. Procurement process		2-3 months		
	4. Project orientation and notice of releasing		1 day		
	5. Turn over of animals w/ documentations		1-4 hours		
Request for fingerlings	1. Entertain and log	None	1 minute	AEW-Fisheries	
	2. Consolidate and submit request documents to BFAR8		as needed		
	3. Provide notice of the releasing schedule		1 day		
	4. Get the fingerlings in the BFAR Hatchery		1 day		
	5. Releasing of fingerlings w/ documentations		10 minutes		
Request for land	1. Entertain and log	Client is	1 minute	All OMA Personnel	
preparation	2. Gather farm information and set the schedule of service	responsible for the fuel, meal, and snacks of the	10 minutes		
	3. Inform farm tractor operator	operator	1 day		
	4. Perform the request	1	as needed	Tractor Operator	
	TOTAL	None	Total processing time depends on the type of services		



ANIMAL HEALTH SERVICES The Office of the Municipal Agriculture (OMA) shall provide services to all domisticated animals of Albueranos.

Albuerarios.				
Office or Division:	Office of the Municipal Agriculture (OMA)			
Classification:	Technical			
Type of Transaction:	G2C-Government to Client			
Who may vail:	All Farmers and private constituents of Albuera			
CHECKLIST OF REQUIREMENTS			WHERE TO SEC	URE
None		N.A.		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Seek for animal health medication (basic illness only) / deworming, etc.	1. Entertain and log	None	1 minute	AEW-Livestock & Poultry
	2. Check up the animal(s) and provide technical advises		as needed	
	3. Dispense biologics if available/perform deworming, etc.		as needed	
	4. Perform follow-up checkup if needed		as needed	
Avail/request for Dog Rabies Vaccines	1. Provide notice of vaccination schedule in the Barangay	None	1 day	AEW-Livestock & Poultry assisted by other AEW's
	2. Entertain and log		1 minute	
	3. Inject the vaccine		1-2 minutes	
	TOTAL	None	Total processing time depends on the type of services	



## **REGULATORY SERVICES**

The Office of the Municipal Agriculture (OMA) shall maintain registry of farmers/fishemen including their fishing boats/fishing gears, regulate fishing in the Municipal waters, and ensure clean/sanitary processing of animals for food consumptions.

animals for food consumpti				
Office or Division:	Office of the Municipal Agriculture (OMA)			
Classification:	Complex			
Type of Transaction:	G2C-Government to Client			
Who may vail:	All farmers and Municipal F	Fisherfolk of Albuera		
CHECKLIST OF	REQUIREMENTS		WHERE TO SEC	URE
For Fisheries related:				
1. Barangay Certification attesting that the client is legitimate farmer/fisherfolk in their area		Barangay of o	rigin	
<ol> <li>Picture of the boat and gr fisherman</li> <li>Previous permit</li> </ol>				
For Livestock/Poultry cor 1. Large ruminants - Animal ruminants -credentials if av	Credentials; Hog/Small	MTO/Baranga	y of origin	
2. Poultries - Animal Veterinary Certificate		Farm Veterina	rian/Farm of origin	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Register for Registry System for Basic Sector in Agriculture (RSBSA)	<ol> <li>Entertain and log</li> <li>Interview the farmer and fill up the application form</li> </ol>	None	1 minute 10 minutes	All OMA personnel
	3. Provide the farmer with his/her RSBSA registration number		1 minute	AEW-Incharge
	4. Submit the application form to DA Regional Office		1-2 weeks	
Register as fisherfolk	1. Entertain and log	None	1 minute	AEW-Fisheries
	2. Interview fisherfolk and fill up the application form		10 minutes	
	3. Submit the application form to DA-BFAR		1-2 weeks	
Register/Renew	1. Entertain and log	None	1 minute	AEW- Fisheries
Municipal Fishing Boat(s)/Gear(s)	2. Check submitted documents and interview the fisherfolk regarding the details of the boat and gear used	P200.00/ motorized boat; P150.00/ fishing gear	10 minutes	
	3. Refer to MTO for payments and the issuance of boat plate number	None	10 minutes	AEW- Fishery/MTO Cashier
	4. Prepare the certificate of registration/renewal	None	5 minutes	AEW- Fisheries
	5. Refer to Mayor's Office for the approval and issuance of Permit to Operate	None	as needed	AEW- Fishery/Mayor's Office staff



Perform ante-mortem ervices per batches of irds     Perform post-mortem ervices per batches of ressed chickens     Issue Meat Inspection ertificate     Entertain and log     Refer to MTO for ayments     Perform ante-mortem nd post-mortem services espectively per animal	P 0.15/bird P 0.25/kg of dressed chicken None None None Large Ruminants: P100.00;	as needed as needed as needed 1 minute 10 minutes as needed	Inspectors while monthly billing perform by MTO OMA Meat Inspectors OMA Meat Inspectors/MTO cashier
ervices per batches of ressed chickens . Issue Meat Inspection ertificate . Entertain and log . Refer to MTO for ayments . Perform ante-mortem nd post-mortem services	dressed chicken None None None Large Ruminants:	as needed 1 minute 10 minutes	Inspectors OMA Meat Inspectors/MTO cashier
ertificate Entertain and log Refer to MTO for ayments Perform ante-mortem nd post-mortem services	None None Large Ruminants:	1 minute 10 minutes	Inspectors OMA Meat Inspectors/MTO cashier
. Refer to MTO for ayments . Perform ante-mortem nd post-mortem services	None Large Ruminants:	10 minutes	Inspectors OMA Meat Inspectors/MTO cashier
ayments . Perform ante-mortem nd post-mortem services	Large Ruminants:		Inspectors/MTO cashier
nd post-mortem services	Ruminants:	as needed	
	Small Ruminants/ Hog: P40.00		OMA Meat Inspectors
Issue Meat Inspection ertificate	None	5 minutes	
. Entertain and log	None	1 minute	AEW-Livestock & Poultry
. Refer to MTO for ayments	P 50.00	10 minutes	AEW/MTO Staff
. Conducts animal spection	None	as needed	AEW-Livestock & Poultry
. Issue Animal Health ertificate and Permit to ransport	None	5 minutes	
. Entertain and log	None	30 minutes	AEW- Fisheries/FLET/
. Verify the alleged formation	None	as needed	Mun. Agriculturist
. If valid information, oordinate w/ the local olice/BFAR personnel	None	as needed	
. Perform police peration	None	as needed	AEW- Fisheries/FLET/
. Other action taken	None	as needed	PNP/BFAR
	Total payments depend on the quantity of the application	Total processing time depends on the type of services	
	A construction of the second s	ransport	ransportNone30 minutesEntertain and logNone30 minutesVerify the alleged formationNoneas neededIf valid information, pordinate w/ the local olice/BFAR personnelNoneas neededPerform police perationNoneas neededPerform police perationNoneas neededOther action takenNoneas neededTotal payments depend on the quantity of the



CREDIT FACILITATION SE						
•	Agriculture (OMA) shall prov	vide facilitation s	services to the farm	ers/fisherfolk		
credit/loan requirements.						
Office or Division: Classification:	Office of the Municipal Ag	griculture (OMA	4)			
	Complex					
Type of Transaction:	G2C-Government to Client					
Who may vail:	All Farmers/fisherfolk and p	private constitue				
	REQUIREMENTS	<u></u>	WHERE TO SECU	JRE		
RSBSA/NFRS registered	SA/NERS registered		OMA			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
Seek assistance for loan	1. Entertain and log	None	1 minute	All AEWs		
application to LBP and	2. Provide checklist of	None	30 minutes			
other government	requirements and check					
lending institutions	the available documents at					
	hand					
	3. Certify Business plan	None	10 minutes	Municipal		
	and budgetary			Agriculturist		
	requirements					
	4. Issue endorsement	None	10 minutes			
	letter					
Avail free crop/livestock/	1. Entertain and log	None	1 minute	All AEWs		
boat ensurance	2. Assist farmer in the	None	5 minutes			
	preparation of application					
	form					
	3. Provide duplicate copy	None	1 minute			
	of the application sheet					
	and issue CIC number					
	4. Submit to PCIC	None	2-3 days	AEW incharge		
File notice of loss for	1. Entertain and log	None	1 minute	All AEWs		
crop/livestock/ boat	2. Assist farmer in the	None	as needed			
ensurance	preparation of notice of					
	loss					
	3. Provide notice of loss	None	1 minute			
	duplicate copy					
	4. Submit to PCIC	None	2-3 days	AEW incharge		
	TOTAL	None	Total processing time depends on the type of services			